



123 MAIN STREET  
ANYWHERE, USA 12345

SERVICE DEPARTMENT HOURS  
7:30 a.m. to 6:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
10/21/17	6014108/1
R/O Close Date	Status
10/21/17	Final
Mileage In	Mileage Out
64330	64330
Service Advisor / Tag #	
DEREK SMITH/*W*	

LAST, FIRST 123 MAIN STREET ANYWHERE, USA 12345			Work Phone	Vehicle Identification Number	
				VIN GOES HERE	
			Home Phone (123) 555-1428	Delivery Date 8/26/16	In-Service Date 1/05/17
Year	Make	Model	Body	Color	License Number
2016	FORD TRUCK	EXPLORER		BLACK	ABC12345
SP905A					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: (123) 555-1428 Email: mbroaddock@email.com	
#1 - MB4: MOUNT AND BALANCE 4 TIRES Caused by MICHELIN PREMIER LTX P255/50R20 Tech: 65 (65 ) Installed 19337823 :N-M2555020 (05880-BOPCKT) 4@241.31 COMPLETED Sub Total: 1005.24	40.00 965.24
#2 - ALIG: ALIGNMENT Tech: 65 (65 ) COMPLETED ALIGNMENT Sub Total: 89.95	89.95
#3 - MISC: MISCELLANEOUS REATCH TRIM AND CHECK BATTERY FOR COROSSION Tech: 65 (65 ) REINSTALL R/R OUTER SEAT TRIM, BATTERY LOOKS OK Sub Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	129.95
PARTS	965.24
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	60.24
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	1155.43
SERVICE CC	1155.43

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



<b>MARTEN BROADCASTCLOCK</b> <b>123 MAIN STREET</b> <b>ANYWHERE, USA 12345</b>			Home Phone	R/O Open Date	R/O Number
			(123) 555-1428	10/21/17	6014108
			Work Phone	Time Received	Time Promised
				10:05	10/21 18:00
			Key Tag #	Current Mileage	Mileage Out
				64330	
Year	Make	Model	Body	Engine Code	Service Advisor
2016	FORD TRUCK	EXPLORER		3.5L V6 GAS	DEREK SMITH
Vehicle Identification Number		Color	License Number	Delivery Date	In-Service Date
1FM5K8F86GGA12345		BLACK	ABC12345	8/26/16	1/05/17

SP905A

Cell: (123) 555-1428 Email: mbroadcastclock@email.com

ZURICH 125000 or 8/26/20 Ded 100

- |                                             |   |
|---------------------------------------------|---|
| #1 - MB4: MOUNT AND BALANCE 4 TIRES         | C |
| #2 - ALIG: ALIGNMENT                        | C |
| #3 - MISC: MISCELLANEOUS                    | C |
| REATCH TRIM AND CHECK BATTERY FOR COROSSION | C |

CO#	RO#	Date	Miles	Service Writer	Tech	Time	Total
BA1	6012151	9/12/17	61057	BEN BURRESON			62.32
				C DEXROT: DEXOS LUBE, OIL, FILTER, MULTI-POINT INSPE	220	.70	
				C ELEC: ELECTRICAL ISSUE	220	.00	
				C AF: REPLACE THE ENGINE AIR FILTER	220	.00	
BA1	6010210	8/03/17	55055	JEREMY CHRISLER			464.05
				S ELEC: ELECTRICAL ISSUE	44	1.00	
				C ELEC: ELECTRICAL ISSUE	44	2.50	
BA1	6008758	7/05/17	54465	JEREMY CHRISLER			38.54
				C 10CVZ01: *DRIVEABILITY	220	.70	
BA1	6005928	5/09/17	48505	DEREK SMITH			36.70
				C LOFR: CONVENTIONAL LUBE, OIL, FILTER, MULTI-POINT	220	.40	
BA1	6003652	3/24/17	43404	JEREMY CHRISLER			38.53
				C LOFC: CONVENTIONAL LUBE, OIL, FILTER AND MULTI-POI	45	.70	
BA1	6003576	3/23/17	43200	DEREK SMITH			.00
				I TRIM: TRIM ISSUE	206	.00	
BA1	90951	1/05/17	37470	NICK SCHWARZ			.00
				C 00CVZLOFC: *OIL CHG CARS/TRKS	201	.40	

\*\*\* MORE HISTORY AVAILABLE \*\*\*



I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repair charges. Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

Customer Signature

## RENTAL AGREEMENT

DEALER INFORMATION		
AMERICAN SOLUTIONS FOR BUSINESS		
123 MAIN STREET		
ANYWHERE	USA	12345
(317)555-1234		

CUSTOMER VEHICLE INFORMATION	
License No.	State
VIN	
Year/Make/Model/Color	

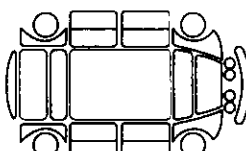
RENTAL VEHICLE INFORMATION			
Date and Time IN			
Date and Time OUT		10/21/2017 10:07 AM	
Date and Time DUE IN		10/22/2017 10:07 AM	
Vehicle VIN	1FM5K8F86GGA12345		FUEL
Vehicle Description	2018 CHEVROLET	EQUINOX RED	OUT IN
Mileage IN			X F
Mileage OUT	2373		3/4 3/4
Miles Driven			1/2 1/2
Miles Allowed	999		1/4 1/4
Chargeable Miles	0		E E

RATES DO NOT INCLUDE FUEL		RENTAL CHARGES	
MILES: 0 @ 0.00		0.00	
DAYS: 2 @ \$ 0.00		0.00	
<b>TOTAL TIME AND MILEAGE CHARGES</b> →		0.00	
TAXABLE FUEL GAL @ \$ 5.00		0.00	
TITLE & REGISTRATION FEE		0.00	
<b>TAXABLE SUB-TOTAL</b> →			
TAX @ 0.00 %		0.00	
NON-TAXABLE FUEL GAL @ \$			
TITLE & REGISTRATION FEE			
NET DUE CUSTOMER DEPOSIT / REFUND / OTHER			
<b>SUB-TOTAL</b>		0.00	
<b>TOTAL CHARGE</b> →		0.00	
METHOD OF PAYMENT		REFUNDED	
<input type="checkbox"/> CHECK / EXPIRES <input type="checkbox"/> CARD VERIFIED		<input type="checkbox"/> AMEX <input type="checkbox"/> MC <input type="checkbox"/> VISA <input type="checkbox"/> OTHER	
#		CUSTOMER INITIALS	

RO#	6014108	Unit#	C4031	RA#	2121
CUSTOMER INFORMATION					
Customer MARTEN BROADCLOAK					
Home Address 123 MAIN STREET N/A					
City ANYWHERE				State USA	Zip 12345
Driver's License No. ABC1234567890/USA				State USA	Expires 02/28/2018
Birth Date 02/28/1983		Home Telephone (123) 555-1428			

Additional Driver's Name NONE		Birth Date	
Driver's License No.		State	Expires
Additional Driver's Name NONE		Birth Date	
Driver's License No.		State	Expires

CUSTOMER INSURANCE INFORMATION			
Insurer PROGRESSIVE		Agent	
Policy No. ABC1234567890/USA	Expiration Date 11/21/2017	Telephone (317)555-1234	

DAMAGE DESCRIPTION	
Initials	Condition Out:
	Condition In:

By signing below, you: agree to the terms and conditions of this Agreement set forth on the Face Page and in the Terms and Conditions; acknowledge that you had an opportunity to read the Agreement before signing; authorize us to process a separate credit/debit card voucher in your name for all Charges, including Tolls and Violations; authorize us to release your billing/rental information to third parties for billing/processing purposes; and agree that binding consideration exists, as further described in Section 2 of the Terms and Conditions of this Agreement.

Customer  
ALL CHARGES SUBJECT TO FINAL AUDIT

## Wisconsin Rental Agreement Terms and Conditions ("Terms and Conditions")

**Definitions.** "Agreement" means all terms and conditions found on the "Face Page" and on these Terms and Conditions. **You** or **Your** means the personal identification of the Customer on the reverse side of this Agreement, each person signing this Agreement, every Authorized Driver and each person or person(s) who is/are charged as being by us at or to the Customer's direction. **You** are jointly and severally bound by this Agreement. **We** is **us** or **our** means the individual person(s) who is/are charged elsewhere in this Agreement. **Vehicle** means the automobile or truck identified in this Agreement and each vehicle, equipment, parts, accessories, tools, spare parts, and/or equipment, keys and documents. **The Vehicle** may be equipped with global positioning satellite ("GPS") technology, OnStar or another telematics system, and/or an event data recorder. **Your use of this Vehicle** may be remotely monitored by us or on behalf of us through such systems. This remote monitoring may including the collection of Vehicle data, such as: location, odometer, oil life, fuel level, tire pressure, battery state of charge, diagnostic trouble codes, as well as other elements we may deem necessary. **You should have no expectation of privacy related to your use of this Vehicle.** The Vehicle may be used by you, the Customer, or any other person in a Customer-leased vehicle that you have given us the opportunity to service or repair. **Authorized Driver** means a driver of the Vehicle who is (a) a spouse, partner, child, or other driver listed by us in this Agreement; (b) if the Customer is a business entity, Authorized Driver includes Customer employee(s) who are not self-employed on the business entity's auto insurance policy; (c) the Customer's employer, employee, and coworkers and engaged in business matters with the Customer; and/or a person who operates the Vehicle during an emergency or while parking the Vehicle at a commercial or private establishment. Authorized Driver is limited to the number of drivers listed on the Vehicle's registration. Authorized Driver must possess a valid driver's license. If the Vehicle is a temporary substitute for a licensed, insured vehicle, then the Customer, the Customer's spouse, or the Authorized Driver must be at least age 18. All other Authorized Drivers must be at least age 18. **Charges** means the fees and charges that are incurred under this Agreement. **Title or Registration Fee** means a fee to cover our registration and title fees. **Rental Period** means the period between the time you take possession of the Vehicle until the Vehicle is either returned to or recovered by us and checked out to a new customer.

[illegible]

**3. Inspection: Condition and Return of Vehicle** You must return the Vehicle to our office prior to 12:00 p.m. on the day after the last day of the Rental Period. If you do not return the Vehicle by the end of the Rental Period, we will consider the Vehicle to be rented, unless we offer, and you purchase, a pre-paid fuel option. You also will check and maintain the Vehicle in good condition throughout the Rental Period. We will inspect the Vehicle to our office for inspection and written amendment by us before the Date Due In. The Vehicle must be returned in good condition, with no damage to the Vehicle, other than ordinary wear. If the Vehicle is returned after closing hours, you remain responsible for all damage to or loss of the Vehicle, including the cost of towing, storage, and repair. Charges may continue to accrue until the return location opens for business. You must obtain a police report of any accident involving the Vehicle. You must obtain a written report of any damage to the Vehicle. You grant us, our agents, assigns and each person with a financial interest in the Vehicle the right to inspect the Vehicle at any time.

**4. Responsibility for Damage or Loss; Reporting to Police.** You are responsible for theft of the Vehicle under Vt. Stat. tit. 24, § 251. You are responsible for fire, theft and mechanical damage to the Vehicle caused by an accident or caused intentionally by an Authorized Driver or caused by an Authorized Driver's negligence. Your responsibility includes: (a) all physical damage to the Vehicle measured as follows: (i) if we determine that the Vehicle is not repairable, the actual cash value of the Vehicle, less salvage, (ii) if we determine that the Vehicle is repairable: (A) the difference between the value of the Vehicle immediately before the damage and the actual cash value of the Vehicle immediately after the damage, or (B) the reasonable estimated retail value or actual cost of repair; and (b) actual and reasonable towing and labor charges for the period before you notify us of the damage to the vehicle or for 14 days after the damage occurs.

5. **Prohibited Uses.** The following uses of the Vehicle are prohibited and constitute material breaches of this Agreement. The Vehicle shall not be used: (a) by anyone who is not an Authorized Driver or not licensed to drive, or by anyone whose driving license is suspended; (b) by anyone under the influence of alcohol, prescription or non-prescription drugs; (c) by anyone who obtained the Vehicle or extended the Rental Period by giving us false, fraudulent or misleading information; (d) for an illegal purpose or in the commission of a crime; (e) to carry persons or property for hire; (f) to tow an object that is in excess of the manufacturer's weight specifications or 2,000 pounds, whichever is less, or to push anything; (g) in a race or speed contest; (h) to teach anyone to drive; (i) outside the United States or Canada, or outside the geographic area described elsewhere in this Agreement, if any; (j) on an unpaved surface; (k) when the odometer has been tampered with or disconnected; (l) when it is reasonable to expect you to know that further operation of the Vehicle would damage it; (m) where applicable, by anyone who lacks experience driving a vehicle equipped with manual transmission; (n) to transport an animal (other than a service animal); (o) to carry more passengers than the number of existing seatbelts; or (p) by anyone who is sending an electronic message, including text (SMS) messages or emails, while operating the Vehicle. Smoking is not permitted in the Vehicle. PROHIBITED USE OF THE VEHICLE VIOLATES THIS AGREEMENT AND VOIDS ALL LIABILITY AND OTHER INSURANCE COVERAGE (WHERE PERMITTED BY LAW).

6. **Insurance.** You are responsible for all damage or loss you cause to others. You agree to maintain automobile insurance (damage to others) with the minimum limits required by law to the owner, to us, and to you, the following primary coverages: (a) Bodily Injury (BI) and property damage (PD) coverages, (b) Uninsured Motorist (UM) coverages, (c) Medical Payments (MP) and no-fault, or similar coverage where required; (d) Uninsured underinsured (UIM) PD coverage which requires the other driver to be at fault and have no or less than the minimum required coverage extending to the Vehicle. Your insurance coverage will provide at least the minimum limits of coverage required by the highest jurisdiction in which you are covered by the law that occurs. **Where permitted by law, by signing this Agreement, you reject UM, UIM, and supplemental no fault or PIP coverages.** If you want to purchase additional coverage, you hereby select the minimum limits required by law. Because you are providing auto insurance, we will not provide any coverage for damage to others or property damage to others. Your insurance will be primary. Any insurance we are required to provide applies only to losses in excess of the limits of your PD coverage. We will not provide any coverage for damage to others or property damage to others if you have any other valid and collectible insurance whether primary, secondary, excess or contingent. Our insurance policy contains exclusions for damage to others or property damage to others by anyone claiming coverage. You agree to cooperate with our insurer if any claim is made, and make us immediately notify of the claim and any settlement or payment. This Agreement and the insurance policy apply only in the United States and Canada. You must obtain written permission and purchase and use the Vehicle in any other jurisdiction. This Agreement and the insurance policy do not apply to a Prohibited Use described in paragraph 5 or any other material breach of this Agreement which would void the insurance coverage.

**Charges.** You permit us to reserve OR set aside against your payment card at the time of rental a reasonable amount in addition to the estimated total charges. We may use the reserve to pay all Charges. We will authorize the release of any excess reserve or set aside upon the completion of your rental, and your payment card issuer's rules will apply to your credit line or your account being credited for the excess and may not be immediately released by your card issuer. The Charges include: (a) the Charges, including, (a) \$50 or the maximum amount permitted by law, whichever is greater, if you pay us after the rental period ends, and (b) the amount of any late fee for recovering the Vehicle if it is not returned to the renting location on the date and time promised; (c) all costs, including, but not limited to, the cost of any damage to the Vehicle, payment from you or otherwise enforcing our rights under this Agreement; (d) a 2% per month late fee on all charges, fees and costs not paid by the rental period's expiration; (e) not to exceed \$350 to clean the Vehicle if it is returned substantially less clean than when rented; (f) fuel and a distribution fee if you return the Vehicle with less than a full tank; (g) a mileage charge based on our experience if the odometer is tampered with; and, (h) towing and other charges if the Vehicle is damaged or involved in an accident, and all other costs we incur resulting from your use of the Vehicle during this rental.

8. **Your Property.** You release us, our agents, and our employees from all claims for loss of or damage to personal property that is in the Vehicle. If you fail to claim property left in the Vehicle for more than 30 days, we may dispose of that property in any manner we choose.

9. **Responsibility for Tolls, Traffic Violations, and Other Charges:** You are responsible for paying the charges, whether or not they are a Toll or a Violation, and such other charges, including photo enforcement fees, fines for toll evasion, and other fines, fees, and penalties (each a "Violation") assessed against you or us or the Vehicle, as described herein. These are imposed by charging authorities that we may be responsible for payment of a Toll or Violation. You will pay us or the Processor, from the Processor's account, the amount of any such charges, including fines, of up to \$50 for each such notification. You authorize us to release your rental and payment card information to a charging authority to pay a Toll or Violation. If you or the Processor pay a Toll or Violation, you authorize us or the Processor to charge all such payments, service fees, and administrative fees to your credit card, debit card, or other form of payment with this rental.

10. **Personal Information** You agree that we may disclose personally identifiable information about you to people who are involved in the investigation of alleged violations of our policies or the enforcement of our policies, including our legal partners in connection with our enforcement of our rights under this Agreement.

11. Miscellaneous. No term of this Agreement can be waived or modified except by a writing that we have signed or on a form that we have provided. The entire agreement between you and us. All prior representations and agreements between you and us regarding the use of the Motor Vehicle are hereby waived by you. This Agreement is not a waiver of an additional breach or waiver of the performance of your obligations under this Agreement. We reserve the right to bring civil or criminal prosecutions we take against you for breach of this Agreement. Our acceptance of payment from you for our failure to prosecute you for a criminal offense does not constitute a waiver of another provision of this Agreement. Unless prohibited by law, your release is from all liability for a claim for personal injury or damage in connection with this transaction or the reservation of a vehicle. A provision of this Agreement is deemed void if it is found to be unconscionable or if it is found to be against public policy.

Work Order: 6014108  
 Last Name: MARTEN  
 First Name: BROADCLOAK  
 License: ABC12345  
 Year: 16  
 Technician: 65  
 Mileage: 64330  
 Date: 10/21/17 11:24 AM

Ford : Explorer : 2016-17 : All Wheel Drive : except Police

Front : Left

Actual	Before	Specified Range
-0.5°		-1.2° 0.4°
3.3°		2.4° 3.9°
0.10°		0.00° 0.20°
12.8°		
12.3°		

Camber  
 Caster  
 Toe  
 SAI  
 Included Angle  
 Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0.8°		-1.4° 0.2°
3.4°		2.6° 4.1°
0.07°		0.00° 0.20°
13.1°		
12.3°		

Front

Cross Camber  
 Cross Caster  
 Cross SAI  
 Total Toe  
 Cross Turn Diff.

Actual	Before	Specified Range
0.3°		-0.6° 1.0°
-0.2°		-1.0° 0.8°
-0.3°		
0.17°		0.00° 0.40°

Rear : Left

Actual	Before	Specified Range
-0.4°		-1.5° 0.1°
0.18°		-0.05° 0.35°

Camber  
 Toe

Rear : Right

Actual	Before	Specified Range
-0.6°		-1.5° 0.1°
0.03°		-0.05° 0.35°

Rear

Cross Camber  
 Total Toe  
 Thrust Angle

Actual	Before	Specified Range
0.2°		
0.21°		0.10° 0.50°
0.08°		-0.30° 0.30°



123 MAIN STREET  
ANYWHERE, USA 12345

SERVICE DEPARTMENT HOURS  
7:30 a.m. to 6:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
10/21/17	6014097/1
R/O Close Date	Status
10/21/17	Final
Mileage In	Mileage Out
72209	72209
Service Advisor / Tag #	

DEREK SMITH/★W★

RANDALL FLAGG  
123 MAIN STREET  
ANYWHERE, USA 12345

Work Phone

Vehicle Identification Number

1GNKRFD7CJ123456

Home Phone

Delivery Date

In-Service Date

(123) 555-4321

10/02/14

1/07/17

Body

Color

License Number

Year Make Model  
2012 CHEVROLET TRU TRAVERSE

SILVER

ABC12345

9483A

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

Email: rflagg@email.com

#1 - MB4: MOUNT AND BALANCE 4 TIRES

BRIDGESTONE DUELER H/L ALENZA PLUS P245/70R17

Tech: 65 (65 )

Installed 19324643 :N-B2457017 (05880-BOPCKT) 4@134.00

COMPLETED, THE LEFT REAR UPPER CONTROL ARM  
BUSHING IS LOSE. RECOMEND REPLACING, \$450.00 FOR  
ONE SIDE OR \$850.00 FOR BOTH. ALIGNMENT \$89.95

Sub Total: 576.00

40.00

536.00

#2 - BRAKE: BRAKE ISSUE

CHECK BRAKES

Tech: 65 (65 )

Installed 19171815 :SL-N-PAD KIT (05017-BOPCKT) 1@69.95

Installed 19294180 :SL-N-ROTOR (05809-CT) 2@54.60

REPLACE FRONT BRAKE PADS AND ROTORS

Sub Total: 294.95

115.80

69.95

109.20

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

Check 1074

155.80

715.15

.00

.00

3.25

.00

48.08

.00

.00

922.28

922.28

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



AMERICAN SOLUTIONS FOR BUSINESS

### EVERYDAY VALUE PRICE

**MOST ACDELCO PROFESSIONAL BRAKE PADS AND SELECT ACDELCO ADVANTAGE  
ROTORS INSTALLED (PER AXLE)**

**\$109.95 Pads\* | \$185.00 Rotors\***

Includes rotor inspection. 12-month/unlimited-miles limited brake pad warranty.\*\* \*Brake pad price: turning or replacing rotors, all other services, and tax extra. Excludes medium duty trucks and high-performance pads. Retail customers only. See dealer for eligible vehicles and details. Rotor price: price shown is for truck/SUV rotors; excludes Advantage Coated rotors. Tax extra. \*\*Brake pad warranty non-transferrable. Offer ends 12/31/17.



**CERTIFIED SERVICE**

CS647752-CSSR-SE



# PARTS REQUISITION / QUOTE

TECH \_\_\_\_\_

DATE: \_\_\_\_\_

NAME \_\_\_\_\_

 RO # 6014097
☒ PRICE & AVAILABILITY

☐ NEED PARTS (Pre Approved)

 VIN # 1GNKRFED7CJ123456

STK # \_\_\_\_\_

☐ WTY

☐ CUST PAY

QTY	PART #	PRICE	DESCRIPTION	STK
1	19171815	20 <sup>00</sup>	Front Brake Pads 1.5	✓
2	19294180	156 <sup>00</sup>	Front Rotors	✓
1	23347602	255 <sup>20</sup>	L/R upper Control Arm 2.0	✓
1	23347603	258 <sup>00</sup>	R/L upper Arm	✓
2	11610387	70 <sup>00</sup> P	Bolts	✓
4	11610347	8 <sup>00</sup>	Nuts	✓
	11516382			
			4 wheel Align 1.5	



RANDALL FLAGG  
123 MAIN STREET  
ANYWHERE, USA 12345

Home Phone	R/O Open Date	R/O Number
(123) 555-4321	10/21/17	6014097
Work Phone	Time Received	Time Promised
	8:02	10/21 18:00
Key Tag #	Current Mileage	Mileage Out
	72209	
Year	Make	Model
2012	CHEVROLET TRU	TRAVERSE
Vehicle Identification Number	Color	Body
1GNKRFD7CJ123456	SILVER	
9483A	License Number	Engine Code
	ABC12345	3.6L V6 GAS
	Delivery Date	Service Advisor
	10/02/14	DEREK SMITH
		In-Service Date
		1/07/17

Email: rflagg@email.com

#1 - MB4: MOUNT AND BALANCE 4 TIRES  
BRIDGESTONE DUELER H/L ALENZA PLUS P245/70R17

C  
C

#2 - BRAKE: BRAKE ISSUE  
CHECK BRAKES

C  
C

CO#	RO#	Date	Miles	Service Writer	Tech	Time	Total
BA1	6012397	9/16/17	71101	BEN BURRESON			44.05
		C DEX: DEXOS LUBE, OIL, FILTER AND MULTI-POINT INSPE		220		.40	
BA1	6005475	4/29/17	63501	JEREMY CHRISLER			44.05
		C DEX: DEXOS LUBE, OIL, FILTER AND MULTI-POINT INSPE		220		.40	
BA1	91037	1/07/17	58483	BEN BURRESON			.00
		C 00CVZLOFCD: *OIL CHANGE DEXOS		205		.40	
		C 93CVZRTIRE: TIRE TREAD RED		205		.00	
BA1	84130	9/03/16	53317	NICK SCHWARZ			.00
		C 00CVZPDEXO: LOF/RT GM EV VL DEXO		205		.70	
BA1	77195	4/30/16	46488	NICK SCHWARZ			.00
		C 00CVZLOFCD: *OIL CHANGE DEXOS		205		.40	
		C 00CVZ: QUICK SERVICE		205		.00	
BA1	71570	1/09/16	42281	NICK SCHWARZ			35.00
		W 00CVZ9202: CPO/CBG DEXOS LOF/RO		205		.70	
BA1	65366	9/12/15	36959	JEREMY CHRISLER			35.00
		W 00CVZ9202: CPO/CBG DEXOS LOF/RO		205		.70	
BA1	58859	5/02/15	30142	NICK SCHWARZ			35.00
		W 00CVZ9202: CPO/CBG DEXOS LOF/RO		200		.70	
BA1	54954	2/07/15	26853	JEREMY CHRISLER			35.10
		W 12CVZ01: ENGINE CONCERN		45		.30	
BA1	54009	1/17/15	26014	JEREMY CHRISLER			35.00
		W 00CVZ9202: CPO/CBG DEXOS LOF/RO		201		.40	

\*\*\* MORE HISTORY AVAILABLE \*\*\*



I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repair therein. Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.  
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Customer Signature

Et Bridges 185.00

Upper LA	625.00
Lower	225.00
	<hr/>
	450.00

Align 90.00



123 MAIN STREET  
ANYWHERE, USA 12345

SERVICE DEPARTMENT HOURS  
7:30 a.m. to 6:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
10/21/17	6014092/1
R/O Close Date	Status
10/21/17	Final
Mileage In	Mileage Out
161744	161744
Service Advisor / Tag #	
DEREK SMITH/*W*	

RAYMOND FEAGLER  
123 MAIN STREET  
ANYWHERE, USA 12345

			Work Phone	Vehicle Identification Number	
				1FMNU43SX1E123456	
			Home Phone	Delivery Date	In-Service Date
			(123) 555-6789		
Year	Make	Model	Body	Color	License Number
2001	FORD	EXCURSION	137" WB LIMITED 4	MAROON	ABC12345

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: (123) 555-6789	
#1 - MB4: MOUNT AND BALANCE 4 TIRES FIRESTON TRANSFORCE HT LT265/75R16 Tech: 65 (65 ) Installed 19161355 :N-F2657516 (05880-BOPCKT) COMPLETED Sub Total: 758.36	40.00 718.36

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	40.00
PARTS	718.36
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	41.71
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	800.07
SERVICE CC	800.07

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

X



RAYMOND FEAGLER  
123 MAIN STREET  
ANYWHERE, USA 12345

Home Phone  
(123) 555-6789

Work Phone

Key Tag #

R/O Open Date  
10/21/17

Time Received

6:58

Current Mileage

161744

R/O Number

6014092

Time Promised

10/21 18:00

Mileage Out

Year

2001

Make

FORD

Model

EXCURSION

Body

137" WB LIMIT

Engine Code

99S

Service Advisor

DEREK SMITH

Vehicle Identification Number

1FMNU43SX1E123456

Color

MAROON

License Number

ABC12345

Delivery Date

In-Service Date

Cell: (123) 555-6789

#1 - MB4: MOUNT AND BALANCE 4 TIRES  
FIRESTON TRANSFORCE HT LT265/75R16

C  
C

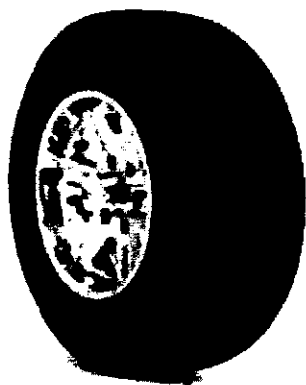
CWD

CO#-----RO#-----Date-----Miles--Service Writer-----Tech----Time--Total



I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or to any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or public places for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repair charges. Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.  
© 1998 AARON, Inc. DealerShip Application Group (R&D) 545-1226

Customer Signature

**Certified Service**

01 Ford  
Excursion

Mike Bradley

644-1315

NO ALIGN

Quote Expires: 10/31/2017

Manufacturer: FIRESTONE  
 Tire Line: TRANSFORCE HT  
 Size: LT265/75R16  
 Type: All Season  
 Tread Depth: 15.00  
 Speed Rating: R  
 Load Rating: 123  
 Sidewall: OWL  
 Ply: E  
 Mileage Warranty:  
 Manufacturer Part Number: 207602  
 GM Part Number: 19161355

\$50 Mail-in Rebate\* on a set of four tires

\$50 Mail-in Rebate\* on a set of four tires from these select brands: Dunlop, Firestone and General.

Offer Valid 9/1/2017 - 11/30/2017

**Features & Benefits:**

- Deep shoulder slots and circumferential grooves gives traction in wet conditions..
- Polyester and steel construction plus a high modulus tread compound help resist the rigors of heavy-duty work..
- Circumferential grooves promotes extra traction in wet conditions..
- Computer-designed shape and body contributes to ride comfort..
- Buy & Try 30 Day Guarantee..
- Gold Pledge Limited Warranty..

**Program Pricing**

Dealer Retail Price (per tire): **\$179.59**  
 Extended Price (4 tires): **\$718.36**

**Miscellaneous Charges**

PRICE MATCH GUARANTEE !	\$0.00
DISPOSAL FEE	\$0.00
WHEEL WEIGHTS	\$0.00
SHOP SUPPLIES	\$0.00
FREE TIRE ROTATIONS	\$0.00
MOUNT AND BALANCE	\$40.00

Total Installed Price: **\$758.36**

Mail-In Rebate Offer: **\$50.00**

Total Installed Price after Mail-In Rebate Offer: **\$708.36**



AMERICAN SOLUTIONS FOR BUSINESS  
 123 MAIN STREET  
 ANYWHERE, USA 12345  
 (317)555-1234



123 MAIN STREET  
ANYWHERE, USA 12345

RICHARD FANNIN  
123 MAIN STREET  
ANYWHERE, USA 12345

SERVICE DEPARTMENT HOURS

7:30 a.m. to 6:00 p.m.

Monday - Friday

8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
10/21/17	6014102/1
R/O Close Date	Status
10/21/17	Final
Mileage In	Mileage Out
73461	73461
Service Advisor / Tag #	
DEREK SMITH/*W*	
Vehicle Identification Number	
1G1PC5SB3D7167332	
Delivery Date	In-Service Date
4/30/13	6/11/15
Color	License Number
RED	ABC12345

Year	Make	Model
2013	CHEVROLET	CRUZE

Work Phone
(123) 555-9876
Home Phone
(123) 555-9876

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: (123) 555-9876 Email: rfannin@email.com	
#1 - DEX: DEXOS LUBE, OIL, FILTER AND MULTI-POINT INSPECTION	
Tech: 1220 (220)	15.95
Installed 19324430 :SL-N-FILTER KIT (01836-BOPCKT) 1@8.00	8.00
Installed 88865638 :N-OIL (08800-BOPCK) 5@4.20	21.00
COMPLETED	
Sub Total: 44.95	
DOLLAR DISCOUNT QL	-10.00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	15.95
PARTS	29.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	2.25
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	2.05
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	-10.00
TOTAL DUE	39.25
SERVICE CC	39.25

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

X



RICHARD FANNIN  
123 MAIN STREET  
ANYWHERE, USA 12345

Home Phone	R/O Open Date	R/O Number
(123) 555-9876	10/21/17	6014102
Work Phone	Time Received	Time Promised
(123) 555-9876	8:35	10/21 18:00
Key Tag #	Current Mileage	Mileage Out
	73461	
Year	Make	Model
2013	CHEVROLET	CRUZE
Vehicle Identification Number	Color	License Number
1G1PC5SB3D7167332	RED	ABC12345
Body	Engine Code	Service Advisor
		DEREK SMITH
Delivery Date	In-Service Date	
4/30/13	6/11/15	

Cell: (123) 555-9876 Email: rfannin@email.com

#1 - DEX: DEXOS LUBE, OIL, FILTER AND MULTI-POINT INSPECTION

C

22576 4.29 of 5 9030 dex

CO#	RO#	Date	Miles	Service Writer	Tech	Time	Total
BA1	6003680	3/24/17	63364	JEREMY CHRISLER			124.04
				C 10CVZ01: *DRIVEABILITY	45	1.00	
BA1	60649	6/10/15	32189	NICK SCHWARZ			38.77
				C 20CVZ: *HEATING/COOLING	45	.00	
				C 00CVZLOFCD: *OIL CHANGE DEXOS	201	.40	
				W 65CVZ14801: RECALL 14801	45	.40	
BA1	56868	3/20/15	28886	DEREK SMITH			.00
				C 00CVZPDEXO: LOF/RT GM EV VL DEXO	200	.70	
BA1	51607	11/28/14	25003	NICK SCHWARZ			.00
				C 00CVZLOFCD: *OIL CHANGE DEXOS	201	.40	
BA1	46333	8/18/14	20020	NICK SCHWARZ			789.23
				W 65CVZ14305: RECALL 14305	43	.20	
				W 61CVZZ: EXT TRIM CONCERN	43	.30	
				C 00CVZLOFCD: *OIL CHANGE DEXOS	43	.40	
				W 65CVZ14417: CSP 14417 EXP 8-16	43	.30	
BA1	41146	5/01/14	15365	NICK SCHWARZ			71.82
				I 00CVZLOFCD: *OIL CHANGE DEXOS	65	.00	
				I 20CVZ: *HEATING/COOLING	65	.00	
				I 60CVZ: *INTERIOR TRIM	65	.00	
				W 40CVZ: *BRAKES	65	.30	
				I 96CVZ: BODY REPAIR	65	.00	
BA1	36761	1/24/14	11201	NICK SCHWARZ			.00
				C 00CVZLOFCD: *OIL CHANGE DEXOS	200	.40	
BA1	31362	9/23/13	6649	NICK SCHWARZ			.00
				C 00CVZPDEXO: LOF/RT GM EV VL DEXO	216	.40	
BA1	56692C	11/20/12	2	NICK SCHWARZ			.00
				W 99CV		.00	
				W 99CV		.00	

\*\*\* MORE HISTORY AVAILABLE \*\*\*

219/CORAL

WATER



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Customer Signature





123 MAIN STREET  
ANYWHERE, USA 12345

**SERVICE DEPARTMENT HOURS**

7:30 a.m. to 6:00 p.m.  
Monday - Friday  
8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
10/21/17	6014099/1
R/O Close Date	Status
10/21/17	Final
Mileage In	Mileage Out
15553	15553
Service Advisor / Tag #	
DEREK SMITH/*W*	

WALTER PADICK  
123 MAIN STREET  
ANYWHERE, USA 12345

Work Phone

Vehicle Identification Number

WMEEJ3BA2DK123456

Home Phone

Delivery Date

In-Service Date

(123) 555-1234

4/10/17

Year

Make

Model

Body

Color

License Number

2013

SMART

FORTWO

2DR CPE PASSION

WHITE

ABC12345

SP1075A GM PROTECTION Exp: 41415 or 4/09/20 Ded: 0 Prod: MAINTENANC

## DESCRIPTION OF SERVICE AND PARTS

## AMOUNT

Cell: (123) 555-1234

#1 - LOFR: CONVENTIONAL LUBE, OIL, FILTER, MULTI-POINTINSPECT  
ION AND TIRE ROTATION

Tech: 1220 (220)

Installed 88862479 :N-OIL (08800-BOPCKT)

Qty: 4

Serv Contr

Installed 25014422 :SL-N-FILTER (01835-BOPCKT)

Qty: 1

Serv Contr

COMPLETED OIL CHANGE, ROTATE NOT NEEDED

Serv Contr

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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## LABOR

.00

## PARTS

.00

## DEDUCTIBLE

.00

## SUBLET

.00

## SHOP SUPPLIES

.00

## HAZARDOUS MATERIALS

.00

## SALES TAX OR TAX I.D.

.00

## SPECIAL ORDER DEPOSIT

.00

## DISCOUNTS

.00

## TOTAL DUE

.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

X



# SERVICE CONTRACT COPY

**WALTER PADICK**  
**123 MAIN STREET**  
**ANYWHERE, USA 12345**

Work Phone

R/O Open Date

R/O Number

10/21/17

6014099/1

Home Phone

R/O Close Date

Cross Reference #

(123) 555-1234

10/21/17

Original

Body

Mileage In

Mileage Out

2DR CPE PASSI

15553

15553

Year

Make

Model

License Number

Service Advisor

2013

SMART

FORTWO

ABC12345

DEREK SMITH

4688

Vehicle Identification Number

Color

Delivery Date

In-Service Date

WMEEJ3BA2DK123456

WHITE

4/10/17

SP1075A GM PROTECTION Exp: 41415 or 4/09/20 Ded: 0 Prod: MAINTENANC

## DESCRIPTION OF SERVICE AND PARTS

COST

AMOUNT

Cell: (123) 555-1234

#1 - QL LOFR: CONVENTIONAL LUBE, OIL, FILTER,  
 MULTI-POINT INSPECTION AND TIRE ROTATION

Tech: 220/8250 0.40hrs

6.25

Part: 88862479 :N-OIL (08800-BOPCKT)

4

25.80

Part: 25014422 :SL-N-FILTER (01835-BOPCKT)

1

3.95

Sub-Total Labor: 6.25

Sub-Total Parts: 29.75

Sub-Total: 36.00

COMPLETED OIL CHANGE, ROTATE NOT NEEDED

ACCOUNT #

LABOR

6.25

PARTS

29.75

METHOD

SUBLET

.00

SHOP SUPPLIES

.00

SALES TAX OR TAX I.D.

1.98

RECEIPT #

DEDUCTIBLE

.00

TOTAL DUE

37.98

# REPAIR ORDER - AUDIT COPY

WALTER PADICK  
123 MAIN STREET  
ANYWHERE, USA 12345

Work Phone

R/O Open Date

R/O Number

10/21/17

6014099/1

Home Phone

R/O Close Date

Receipt No.

(123) 555-1234

10/21/17

Original

Body

Mileage In

Mileage Out

2DR CPE PASSI

15553

15553

Year

Make

Model

License Number

Service Advisor

2013

SMART

FORTWO

ABC12345

DEREK SMITH

4688

Vehicle Identification Number

Color

Account No.

Delivery Date

In-Service Date

WMEEJ3BA2DK123456

WHITE

4/10/17

SP1075A GM PROTECTION Exp: 41415 or 4/09/20 Ded: 0 Prod: MAINTENANC

Cell: (123) 555-1234

#1 - QL LOFR: CONVENTIONAL LUBE, OIL, FILTER, MULTI-POINT  
INSPECTION AND TIRE ROTATION

S

Work by Tech 220/8250\*

0.40hrs

6.25

6.00

88862479 : N-OIL (08800-BOPCKT)

4@6.45

25.80

24.48

25014422 : SL-N-FILTER (01835-BOPCKT)

1@3.95

3.95

3.61

COMPLETED OIL CHANGE, ROTATE NOT NEEDED

Account	Description	Control	Reference	Amount
460C	Q/SRV LBR CARS/LDTRUCKS	6014099	6014099	-6.25
247	WORK IN PROCESS	1220	6014099	-6.00
660C	C/S Q/SRV CARS/LDTRUCKS SALES	6014099	6014099	6.00
478	PARTS QUICK SERVICE	6014099	6014099	-3.95
678	C/S P&A CUST B/S REPAIR TRK	6014099	6014099	3.61
242	PARTS ACCESSORIES	6014099	6014099	-3.61
491	GAS OIL GREASE	6014099	6014099	-25.80
691	C/S GAS OIL GREASE	6014099	6014099	24.48
244	GAS OIL GREASE	6014099	6014099	-24.48
220	ACCOUNTS RECEIVABLE - TRADE	GMPROT	6014099	37.98
32402	STATE SALES TAX-SERVICE&PARTS	6014099	6014099	-1.80
32403	COUNTY SALES TAX-SERVICE&PARTS	6014099	6014099	-.18

	INTERNAL	SERVICE CONT	WARRANTY	CUSTOMER PAY	COST
LABOR		6.25			6.00
PARTS		29.75			28.09
DEDUCTIBLE					
SUBLET					
SHOP SUPPLIES					
HAZARDOUS MATERIALS					
SALES TAX OR TAX I.D.		1.98			
SPECIAL ORDER DEPOSIT					
DISCOUNTS					
		37.98			34.09

# REPAIR ORDER - AUDIT COPY

WALTER PADICK  
123 MAIN STREET  
ANYWHERE, USA 12345

Work Phone

R/O Open Date

R/O Number

10/21/17

6014099/1

Home Phone

R/O Close Date

Receipt No.

(123) 555-1234

Pre-Invoice

Body

Mileage In

Mileage Out

2DR CPE PASSI

15553

15553

License Number

Service Advisor

ABC12345

DEREK SMITH

Vehicle Identification Number

Color

Account No.

Delivery Date

In-Service Date

WMEEJ3BA2DK123456

WHITE

4/10/17

SP1075A GM PROTECTION Exp: 41415 or 4/09/20 Ded: 0 Prod: MAINTENANC

Cell: (123) 555-1234

#1 - LOFR: CONVENTIONAL LUBE, OIL, FILTER, MULTI-POINT  
INSPECTION AND TIRE ROTATION

Work by Tech 220/8250\* 0.40hrs

88862479 :N-OIL (08800-BOPCKT)

25014422 :SL-N-FILTER (01835-BOPCKT)

Part interchanges with part# PF1237

COMPLETED OIL CHANGE, ROTATE NOT NEEDED

S

6.25

6.00

25.80

24.48

3.95

3.61

	INTERNAL	SERVICE CONT	WARRANTY	CUSTOMER PAY	COST
LABOR		6.25			6.00
PARTS		29.75			28.09
DEDUCTIBLE					
SUBLET					
SHOP SUPPLIES					
HAZARDOUS MATERIALS					
SALES TAX OR TAX I.D.		1.98			
SPECIAL ORDER DEPOSIT					
DISCOUNTS					
		37.98			34.09

# SERVICE CONTRACT COPY

WALTER PADICK  
123 MAIN STREET  
ANYWHERE, USA 12345

Work Phone

R/O Open Date

R/O Number

10/21/17

6014099/1

Home Phone

R/O Close Date

Cross Reference #

(123) 555-1234

Body

Mileage In

Mileage Out

2DR CPE PASSI

15553

15553

Year

Make

Model

License Number

Service Advisor

2013

SMART

FORTWO

ABC12345

DEREK SMITH

4688

Vehicle Identification Number

Color

Delivery Date

In-Service Date

WMEEJ3BA2DK123456

WHITE

4/10/17

SP1075A GM PROTECTION Exp: 41415 or 4/09/20 Ded: 0 Prod: MAINTENANC

DESCRIPTION OF SERVICE AND PARTS

COST

AMOUNT

Cell: (123) 555-1234

#1 - LOFR: CONVENTIONAL LUBE, OIL, FILTER, MULTI-POINT  
INSPECTION AND TIRE ROTATION

Tech: 220/8250

0.40hrs

6.25

Part: 88862479:N-OIL (08800-BOPCKT)

4

25.80

Part: 25014422:SL-N-FILTER (01835-BOPCKT)

1

3.95

Part interchanges with part# PF1237

COMPLETED OIL CHANGE, ROTATE NOT NEEDED

Sub-Total Labor:

6.25

Sub-Total Parts:

29.75

Sub-Total:

36.00

AUTH # 1710210003611

ACCOUNT #

LABOR

6.25

PARTS

29.75

METHOD

SUBLET

.00

SHOP SUPPLIES

.00

SALES TAX OR TAX I.D.

1.98

RECEIPT #

DEDUCTIBLE

.00

TOTAL DUE

37.98

<b>WALTER PADICK</b> <b>123 MAIN STREET</b> <b>ANYWHERE, USA 12345</b>			Home Phone	R/O Open Date	R/O Number
			(123) 555-1234	10/21/17	6014099
			Work Phone	Time Received	Time Promised
				8:08	10/21 18:00
			Key Tag #	Current Mileage	Mileage Out
				15553	
Year	Make	Model	Body	Engine Code	Service Advisor
2013	SMART	FORTWO	2DR CPE PASSI		DEREK SMITH
Vehicle Identification Number			Color	License Number	Delivery Date
WMEEJ3BA2DK123456			WHITE	ABC12345	4/10/17
SP1075A					

Cell: (123) 555-1234

#1 - LOFR: CONVENTIONAL LUBE, OIL, FILTER, MULTI-POINT INSPECTION AND TIRE ROTATION

C  
C

PF1237

3.50 atk 0W40 mobil 1 NO ROT

CO#	RO#	Date	Miles	Service Writer	Tech	Time	Total
BA1	6004050	3/31/17	11390	DEREK SMITH			.00
		I DET: DETAIL			212	.00	
BA1	6003932	3/29/17	11390	BEN BURRESON			.00
		I UCI: USED CAR INSPECTION			65	1.50	
		I LOFC: CONVENTIONAL LUBE, OIL, FILTER AND MULTI-POINT			65	.40	
		I DET: DETAIL			210	.00	
BA1	6003941	3/29/17	11390	*VOIDED REPAIR ORDER			.00
BA4	6001103	3/09/17	11200	ALSTON BARATKLIMESH			.00
		I SMMISC: SMART MISC.			317	.80	
		I SMEXT: SMART EXTERIOR			317	.00	

GXP 4/19/20

41,415

171021000136m

Auth#

GM

protection plan

36.00

Tier 5

Faxed 10/21



*John Bowers*

Customer Signature

I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repair charges. Any warranties on products sold hereby are those made by the manufacturer. The dealer hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. © 1999 ARVCO, Inc. Dealership Application Group 1800-545-1026