

Introducing DTI's
ACCESSPoint

"We received a full-blown imaging system with outstanding customer service support, and we were up and running within 45 days - with no impact on our IT operations or our budget. We had an increase in cash flow of \$9 million the first year as well as estimated 30% increase in both operation efficiencies and productivity. We now have an immediate online access to our patient information, with the ability to print, fax or email from our desks. The returns on this system have been incredible."

STEVEN HOVAN, Executive Director

University of Tennessee Medical Center

As a Director of Patient Accounts, there are many challenges in today's economic climate, and one of them might include prompt or timely payment by insurance companies and/or patients. The inefficiency that exists in these processes is staggering due to the number of computer and non-computer generated documents that must come together from diverse locations and be reconciled before a check can be issued by the insurance company or patient.

Historically, requests for a UB04, itemized bill, copy of an insurance card, information in the admission packet, EOB, or a copy of a check required time and labor-intensive research of paper document files. Once the target documents were located, there was the additional time and cost of forwarding copies to the person making the request to finalize outstanding payment resolution issues.

Today, a much-improved method is available: converting all documents to a digital format and storing them either on your network, securely on your intranet, or our web server with your own hospital's look and feel. This exciting service is called **DTI ACCESSPoint**, and many hospitals just like yours are enjoying the benefits that this process provides.

Hospitals utilizing DTI ACCESSPoint have improved the way they manage their receivables and payment resolution process. All documents are rendered into a digital format, which enables search, access, and display, via a standard web browser on any computer, anywhere, with appropriate authorization and permissions. This includes UB04s, itemized bills, copies of insurance cards, EOB's, checks, or admission information. The system supports multiple indexes, as well as the ability to link any document type to any given transaction from one common index.

Our clients are sharing with us that they are seeing improvements in both operational efficiencies and increase in productivity of greater than 30%. They are able to gain immediate access to all of their documents, and are then able to view them, print them, or even email them to the patient or insurance company, all right from their desktop.

Dramatic improvements in customer service and instant receivables resolution are immediate benefits to our DTI ACCESSPoint clients. Other benefits are the elimination of refilling costs and elimination of lost files. The return on investment for this process is the primary motivation for DTI ACCESSPoint adoption by our clients.

Compelling elements of DTI ACCESSPoint is our "zero implementation commitment" and "Zero workstation impact" philosophies that please CEOs, CFOs, and CIOs. The "zero" elements negate the commitment of time, energy, and IT resources on behalf of our customers to implement DTI ACCESSPoint applications and, with DTI ACCESSPoint being browser centric, there is no requirement for workstation software installation.